

# JAMES McGuigan JR.

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Management in Information Systems graduate and current student, studying both Data Science and education with a focus on mathematics. Currently, I am working as a professional tutor for SUNY Old Westbury utilizing skills in education, mathematics, software development, and data analytics while guiding students towards future growth with professional experience in team management and customer service.

## EDUCATION

### SUNY Old Westbury

Masters of Data Science

Expected 2028

### SUNY Old Westbury

Bachelor of Education (Mathematics)

Expected 2027

### SUNY Old Westbury

Bachelor's in Management Information Systems

2022-2025 | GPA: 3.7

## PROFESSIONAL EXPERIENCE

### SUNY Old Westbury

Mathematics & CIS Tutor

Aug 2025 - Present

- Deliver individualized tutoring sessions in algebra, calculus, statistics, programming, and database management.
- Track student progress and provide targeted feedback to enhance learning outcomes and study effectiveness.

### Verizon

Network Operations Support Intern

Jan 2025 - Apr 2025

- Provided technical support for network troubleshooting while monitoring operations to ensure optimal performance.
- Analyzed strategic initiatives and researched emerging technologies to support network operation strategies.

### Akalade (AT&T)

Brand Ambassador

Apr 2025 - Aug 2025

- Drove sales through product demonstrations of AT&T wireless, internet, and TV services.

### Starbucks

Store Manager / Team Lead Manager / Coffee Master / Supervisor / Barista

Sep 2016 - Jan 2025

- Managed comprehensive store operations including staffing, inventory control, and quality assurance for high-volume location
- Implemented customer satisfaction strategies that increased loyalty and drove consistent revenue growth.
- Led staff training programs and developed team members to achieve performance and sales goals.

### Journeys

Store Manager

Oct 2018 - Nov 2020

- Recruited, trained, and mentored staff while monitoring sales trends to optimize operational efficiency.
- Negotiated with suppliers to secure competitive pricing and favorable contract terms.

## TECHNICAL SKILLS & CERTIFICATIONS

**Programming:** C#, Java, PHP, Python | **Web Development:** HTML5, CSS, React.js, Laravel | **Other:** Database Management, UX/UI Design, Data Analytics, Network Troubleshooting

**Certifications:** Google Data Analytics, UX Design, CompTIA A+/Cloud+/Security+, ISC2 CISSP, Cisco CCNA, AWS ML Foundations